

At WellAtSea, we are committed to delivering high-quality services that enhance overall well-being and consistently meet or exceed our clients' expectations. We aim to build healthy habits and transform the way people think about wellness programs. Our Quality Policy reflects our dedication to reliability, professionalism, and continuous improvement across all our operations and services.

### **Our Commitments:**

- **Client Focus:** WellAtSea management works to understand, meet, and exceed the needs and expectations of our clients, stakeholders, and other interested parties, including our suppliers.
- **Supplier Collaboration:** We maintain constant and effective communication with our suppliers to ensure timely and efficient service delivery.
- **Service Excellence:** We are committed to providing quality services that meet or exceed customer needs while complying with international, local, and other applicable requirements.
- **Continuous Improvement:** We continuously enhance our health and wellness programs and services through active customer feedback and adherence to relevant laws and regulations.
- **Quality Objectives:** We establish and regularly review measurable quality objectives to ensure compliance and continuous improvement of our Quality Management System (QMS).
- **Professional Conduct:** We conduct all activities in a professional manner, fully complying with the requirements of the ISO 9001:2015 Quality Management Standard and all applicable legal obligations.

WellAtSea maintains this Quality Policy as a living document—publicly available upon request and reviewed regularly to ensure its continued suitability and effectiveness. Through strong governance and a culture of quality, WellAtSea supports the long-term success of our organization and the well-being of the clients we serve.



**Gisa R. Paredes**  
Managing Director

Date: